

1 **HOUSE OF REPRESENTATIVES - FLOOR VERSION**

2 STATE OF OKLAHOMA

3 1st Session of the 58th Legislature (2021)

4 ENGROSSED SENATE
5 BILL NO. 261

By: Montgomery of the Senate

and

6 Provenzano, **Pae** and
7 **Phillips** of the House

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9
10 An Act relating to student loans; creating the
11 Oklahoma Student Borrower's Bill of Rights Act;
12 defining terms; directing the Attorney General to
13 prepare certain statement and make available to
14 public; prohibiting certain actions by student loan
15 servicers; providing for codification; and providing
16 an effective date.

16 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:

17 SECTION 1. NEW LAW A new section of law to be codified
18 in the Oklahoma Statutes as Section 170 of Title 24, unless there is
19 created a duplication in numbering, reads as follows:

20 This act shall be known and may be cited as the "Oklahoma
21 Student Borrower's Bill of Rights Act".

22 SECTION 2. NEW LAW A new section of law to be codified
23 in the Oklahoma Statutes as Section 171 of Title 24, unless there is
24 created a duplication in numbering, reads as follows:

As used in the Oklahoma Student Borrower's Bill of Rights Act:

1. "Guarantor" means a nonprofit or state organization that works with a lender, servicer, school and the U.S. Department of Education to help students successfully repay certain federal student loans;

2. "Student loan borrower" means:

a. any resident of this state who has received or agreed to pay a student education loan, or

b. any person who shares responsibility with such resident for repaying the student education loan;

3. "Student loan servicer" means any person, wherever located, responsible for the servicing of any student education loan to any student loan borrower;

4. "Servicing" means:

a. receiving any scheduled periodic payments from a student loan borrower pursuant to the terms of a student education loan,

b. applying the payments of principal and interest and such other payments with respect to the amounts received from a student loan borrower, as may be required pursuant to the terms of a student education loan, and

c. performing other administrative services with respect to a student education loan.

1 Servicing does not include default aversion efforts provided by
2 state or nonprofit guaranty agencies as required by their agreement
3 with the U.S. Department of Education under the Higher Education Act
4 of 1965; and

5 5. "Student education loan" means any loan primarily for
6 personal use to finance education or other school-related expenses.

7 SECTION 3. NEW LAW A new section of law to be codified
8 in the Oklahoma Statutes as Section 172 of Title 24, unless there is
9 created a duplication in numbering, reads as follows:

10 A. The Attorney General shall prepare a written statement that
11 includes an "Oklahoma Student Borrower's Bill of Rights" for a
12 student loan borrower who takes out a student education loan that is
13 serviced by a student loan servicer. The statement shall
14 incorporate all items from subsection B of this section and be made
15 available to the public and written in plain language designed to be
16 easily understood by the average student loan borrower.

17 B. No student loan servicer shall:

18 1. Directly or indirectly employ any scheme, device or artifice
19 to defraud or mislead student loan borrowers;

20 2. Engage in any unfair or deceptive practice toward any person
21 or misrepresent or omit any material information in connection with
22 the servicing of a student education loan including, but not limited
23 to, misrepresenting the amount, nature or terms of any fee or
24 payment due or claimed to be due on a student education loan, the

1 terms and conditions of the loan agreement or the borrower's
2 obligations under the loan;

3 3. Obtain property by fraud or misrepresentation;

4 4. Incorrectly apply or fail to apply student education loan
5 payments to the outstanding balance of a student education loan;

6 5. Provide inaccurate information to a credit bureau, thereby
7 harming a student loan borrower's creditworthiness;

8 6. Fail to report both the favorable and unfavorable payment
9 history of the student loan borrower to a nationally recognized
10 consumer credit bureau at least annually if the student loan
11 servicer regularly reports information to a credit bureau, except in
12 the case of loan rehabilitation;

13 7. Refuse to communicate with an authorized representative of
14 the student loan borrower who provides a written authorization
15 signed by the student loan borrower, provided the student loan
16 servicer may adopt procedures reasonably related to verifying that
17 the representative is in fact authorized to act on behalf of the
18 student loan borrower;

19 8. Make any false statement or misrepresentation by omission of
20 a material fact in connection with any information or reports filed
21 with a governmental agency or in connection with any investigation
22 conducted by a governmental agency;

23 9. Fail to inform borrowers of the federal income repayment
24 options before offering deferment or forbearance as an option; or

1 10. Inform student loan borrower if their type of loan does not
2 qualify for loan forgiveness programs.

3 SECTION 4. This act shall become effective November 1, 2021.
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5 COMMITTEE REPORT BY: COMMITTEE ON HIGHER EDUCATION AND CAREER TECH,
6 dated 03/30/2021 - DO PASS, As Coauthored.
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